2012 Hartford Community Health Assessment

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Today’s Presentation

- To provide an overview of data collection approaches used for the Hartford Community Health Needs Assessment

- To clarify the differences between qualitative and quantitative information and the differences between primary and secondary data

- To briefly discuss the benefits and limitations of selected approaches.
Community Health Improvement Planning

- Engage community members on health and social issues
- Collaborate with partners, meet new partners
- Helps to understand health disparities in our community
- Enables leaders to establish health priorities based on community needs
- Satisfies requirements (grants; non-profit hospitals; HHS accreditation)
- Strengthens viability to successfully compete for funding opportunities
Vision and Mission

Vision: To be a health-promoting environment that offers opportunity for all.

Mission: To protect the well-being of the people in Hartford, to promote an environment conducive to healthy lifestyles, and to prevent adverse health outcomes through the assessment of needs, public policy, and the provision of quality services.
The Teams

• Hartford Community Health Needs Assessment Consortium
  ▫ City Elected Officials
  ▫ Hospitals
  ▫ Health & Human Services Dept.
  ▫ Community-Based Organizations
  ▫ Academic Institutions

• Core Team
  ▫ Hartford Health & Human Services Department
  ▫ CT Children Medical Center
  ▫ Hartford Hospital
  ▫ Saint Francis Hospital and Medical Center
  ▫ University of Connecticut Health Center

• Holleran Consulting LLC
Data Planning and Community Involvement

- Both primary and secondary data sources
- Community Involvement
  - Various roles
  - Involvement at every stage
    - Planning
    - Data collection
      - Identification of health issues, community strengths
    - Development of strategies to address problems
Methods

- Reviewed HP 2020 and best practices from another communities

- Previously conducted health assessments and reports:
  - Critical Health Indicators 2009 and 2010

- Reviewed existing data sources (national, state and local) to examine indicators:
  - Demographics
  - Social and Physical Environment
  - Health Behaviors and Outcomes
  - Health Care Access and Resources
Secondary Data Sources

- CT-DPH Vital Statistics and Health Outcomes
- ER Visits and Hospitalization Data
- U.S. Census/ American Community Survey
- Health Data Interactive via the Centers for Disease Control and Prevention (CDC)
- CT Labor Market Information via CT DOL
- CT Department of Education
- Hartford Police Department Crime Statistics
Hartford Survey Project

- Hartford Survey Project: Understanding Needs and Service Opportunities conducted by Urban Alliance

- Surveyed over 400 residents to better understand the service needs of Hartford residents, as well as, barriers to their receiving services.

- Administered in English and Spanish languages

- Covered various topics: substance abuse recovery, basic needs/food, homelessness/housing, counseling/emotional support, youth development, health and wellness, education, financial support, senior services, prison/re-entry services, job training/employment assistance, and pregnancy/parenting support.
<table>
<thead>
<tr>
<th>Actual Needs</th>
<th>Perceived Needs</th>
</tr>
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<tbody>
<tr>
<td>Basic needs/food assistance services</td>
<td>Homelessness/housing</td>
</tr>
<tr>
<td>Financial support services</td>
<td>Education</td>
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<tr>
<td>Job training/employment assistance</td>
<td>Job training/employment assistance</td>
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<tr>
<td>Health and wellness</td>
<td>Basic needs/food assistance</td>
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<tr>
<td>Education</td>
<td>Youth development</td>
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Key Informant Survey

- Hartford CHNA consortium and core group identified 75 key informants based on their knowledge, work experience and commitment to Hartford residents’ health.

- Communication letter was sent and 60 participated in the survey/interview that asked them to provide their thoughts on key health issues, quality of life, and quality of care.

- Key Informant Interviews were done by Holleran Consulting LLC
Priority Sectors

• Economic
• Development/Business
• Philanthropic
• Public Safety
• Faith Community
• Behavioral and Mental Health
• Hospital/Health Care
• Culture/Arts
• Government/Political
• Health Promotion
• Education
• Housing
• Asian Americans
• Blacks/African Americans
• Latinos/Hispanics
• Aging/Elderly/Disabled
• Parents
• Immigrants/Refugees
<table>
<thead>
<tr>
<th>Quality of Life</th>
<th>Rated “Poor” or “Very Poor”</th>
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<tbody>
<tr>
<td>Poverty</td>
<td>93.1%</td>
</tr>
<tr>
<td>Job opportunities</td>
<td>87.3%</td>
</tr>
<tr>
<td>Quality of housing (affordable, in good condition)</td>
<td>72.4%</td>
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<tr>
<td>Neighborhood safety</td>
<td>71.9%</td>
</tr>
<tr>
<td>Schools/education</td>
<td>65.5%</td>
</tr>
<tr>
<td>Clean, litter-free neighborhoods</td>
<td>63.1%</td>
</tr>
<tr>
<td>Road/traffic conditions</td>
<td>53.6%</td>
</tr>
<tr>
<td>Availability of recreational activities</td>
<td>52.6%</td>
</tr>
<tr>
<td>Availability of care for children</td>
<td>31.6%</td>
</tr>
<tr>
<td>Water or air pollution</td>
<td>26.4%</td>
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Framework: Considering the Social Determinants of Health

CHNA Process

Data Collection and Community Resource Inventory

- Described key health issues in the context of broader social determinants
- Aligned with HP 2020 Objectives
- Identify relevant community coalitions, non-profits and governmental organizations
  - Steering Committee
  - Subject Matter Content Core Group
  - Community Participants
  - CHNA Final Report

Community Health Needs Assessment (CHNA)

Community Health Improvement Plan
Community Health Assessment: Full Report

- Available online
  http://www.hartford.gov/hhs
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